

# ROCKYVIEW GAS CO-OP NEWSLETTER

October / November 2025



## NOVEMBER IS

### CO AWARENESS MONTH

Carbon Monoxide (CO) is an invisible, odorless gas that in high concentrations may be deadly.

Faulty venting, parts, or plugged appliances can lead to the release of this gas. Your best prevention is proper maintenance of your natural gas appliances, and installation of Carbon Monoxide detectors on all levels.

### WARNING SIGNS

- You may notice the air to be stale or stuffy, and moisture build-up on windows and walls.
- Natural gas flames are blue. A yellow flame may indicate an issue.

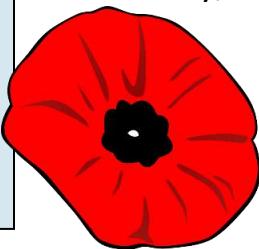
### COMMON SYMPTOMS OF CARBON MONOXIDE POISONING INCLUDE:

- Headache and Dizziness
- Fatigue and weakness
- Watery and burning eyes
- Nausea and vomiting
- Loss of muscle control

### WHAT TO DO

- Get outside to fresh air
- If anyone appears ill, call 911 for medical help

FOR MORE INFORMATION, VISIT:  
<https://www.cga.ca/natural-gas-101/carbon-monoxide-awareness/>



## CONTRACTORS IN THE AREA

If you happen to see our Field Trucks or Field Staff in the area, don't be alarmed!

We will be doing line walking at various locations beginning in November. You will receive additional information if we will be in your area. If you have any questions or concerns, please email our Admin Staff at [info@rvgc.ca](mailto:info@rvgc.ca), or call the office at 403-946-4222.

## GAS ODOURS

If you smell gas or hear the flow of escaping gas, please call the 24-hour Emergency/Office line 1-877-946-4222 or 403-946-4222. DO NOT use a phone of any kind near where you can smell gas.

## AUTO-DEBIT AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for paperless billing and pre-authorized debit withdrawals. Please contact our office if you wish to enroll for these services.

## LET US NEVER FORGET!

In honour of Remembrance Day, Rockyview Gas Co-op's office will be closed on Monday November 10 & Tuesday, November 11, 2025.

## Where's the LINE?

CALL or CLICK BEFORE YOU DIG!

\*\*\* IT'S A FREE SERVICE \*\*\*



1-800-242-3447

