

ROCKYVIEW GAS CO-OP NEWSLETTER



October / November 2024

NOVEMBER IS

CO AWARENESS MONTH

Carbon Monoxide (CO) is an invisible, odorless gas that in high concentrations may be deadly.

Faulty venting, parts, or plugged appliances can lead to the release of this gas. Your best prevention is proper maintenance of your natural gas appliances, and installation of Carbon Monoxide detectors on all levels.

WARNING SIGNS

- You may notice the air to be stale or stuffy, and moisture build-up on windows and walls.
- Natural gas flames are blue. A yellow flame may indicate an issue.

COMMON SYMPTOMS OF CARBON MONOXIDE POISONING INCLUDE:

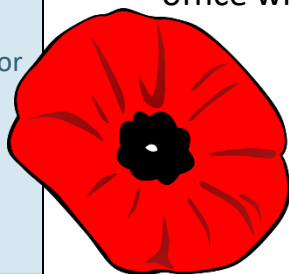
- Headache and Dizziness
- Fatigue and weakness
- Watery and burning eyes
- Nausea and vomiting
- Loss of muscle control

WHAT TO DO

- Get outside to fresh air
- If anyone appears ill, call 911 for medical help

FOR MORE INFORMATION, VISIT:

<https://www.cga.ca/natural-gas-101/carbon-monoxide-awareness/>



FIELD STAFF OUT IN YOUR AREA

If you happen to see one of our Field Trucks or Field Staff, don't be alarmed!

We will be doing Meter Checks at various locations throughout the month of November, as per Measurement Canada. If you have any questions or concerns, please email our Admin Staff at info@rvgc.ca, or call the office at 403-946-4222.

GAS ODOURS

If you smell gas or hear the flow of escaping gas, please call the 24-hour Emergency/Office line 1-877-846-4222 or 403-946-4222. DO NOT use a phone of any kind near where you can smell gas.

AUTO-DEBIT AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for paperless billing and pre-authorized debit withdrawals. Please contact our office if you wish to enroll for these services.

LET US NEVER FORGET!

In honour of Remembrance Day, Rockyview Gas Co-op's office will be closed on Monday, November 11, 2024.

ROCKYVIEW GAS CO-OP LTD.

Box 399, 904 Limit Ave. Crossfield, AB T0M 0S0

info@rvgc.ca | www.rvgc.ca

**In case of Emergency, please call
403-946-4222 or 1-877-946-4222**

Where's the LINE?

CALL or CLICK BEFORE YOU DIG!

*** IT'S A FREE SERVICE ***

**UTILITY
SAFETY**
PARTNERS

**Click
Before
You Dig**

1-800-242-3447