

ROCKYVIEW GAS CO-OP NEWSLETTER



October / November 2023

NOVEMBER IS

CO AWARENESS MONTH

Carbon Monoxide (CO) is an invisible, odorless gas that in high concentrations may be deadly.

Faulty venting, parts, or plugged appliances can lead to the release of this gas. Your best prevention is proper maintenance of your natural gas appliances, and installation of Carbon Monoxide detectors on all levels.

WARNING SIGNS

- You may notice the air to be stale or stuffy, and moisture build-up on windows and walls.
- Natural gas flames are blue. A yellow flame may indicate an issue.

COMMON SYMPTOMS OF CARBON MONOXIDE POISONING INCLUDE:

- Headache and Dizziness
- Fatigue and weakness
- Watery and burning eyes
- Nausea and vomiting
- Loss of muscle control

WHAT TO DO

- Get outside to fresh air
- If anyone appears ill, call 911 for medical help

FOR MORE INFORMATION, VISIT:

<https://www.cga.ca/natural-gas-101/carbon-monoxide-awareness/>



GAS RATE CORRECTION

You may have noticed a small credit on this month's gas bill, this credit is a correction for September's gas bill where an inaccurate gas rate was used to calculate the Cost of Gas and COG Variable Rates.

August's higher Cost of Gas rate of \$3.00/GJ and COG Variable Rate of \$0.08/GJ were inadvertently used to calculate the gas billing for September, instead of September's actual Cost of Gas rate of \$2.60/GJ and COG Variable Rate of \$0.07/GJ. These rates were corrected as credits on the October bills.

If you have any questions about the gas rates or how your gas bill is calculated, please visit our website, www.RVGC.ca, call, or email the office.

AUTO-DEBIT AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for paperless billing and pre-authorized debit withdrawals. Please contact our office if you wish to enroll for these services.

LET US NEVER FORGET!

In honour of Remembrance Day, Rockyview Gas Co-op's office will be closed on Monday, November 13, 2023.

ROCKYVIEW GAS CO-OP LTD.

Box 399, 904 Limit Ave. Crossfield, AB T0M 0S0

info@rvgc.ca | www.rvgc.ca

**In case of Emergency, please call
403-946-4222 or 1-877-946-4222**

Where's the LINE?

CALL or CLICK BEFORE YOU DIG!

*** IT'S A FREE SERVICE ***

**UTILITY
SAFETY**
PARTNERS

**Click
Before
You Dig**

1-800-242-3447

www.UtilitySafety.ca



Carbon Monoxide Awareness Week

Carbon Monoxide Safety Checklist:

Carbon monoxide (CO) is colourless, odourless and tasteless and is produced when fuels such as propane, coal, natural gas, wood, gasoline, and heating oil are burned. If at combustion level these fuels are not properly ventilated, they become dangerous and can cause illness or death. There are no obvious signs of carbon monoxide exposure, which is why without a working CO alarm it is hard to detect a leak. Taking these simple steps at home can also help prevent and detect carbon monoxide. Review this simple checklist regularly to keep you safe from CO exposure:

Prevent Carbon Monoxide in your Home

- Get your fuel-burning appliances (i.e., furnace, hot water heater, fireplace, natural gas range, etc.) checked by a qualified technician regularly according to manufacturers' specifications.
- Check and replace your furnace filter at least every three months.
- Clear your indoor and outdoor vents and chimneys of debris, snow and ice (if necessary).
- Ensure the area around fuel-burning appliances is clutter free.
- Check the flame of all natural gas appliances regularly (it should be blue – a yellow burner flame can be a sign of carbon monoxide).
- Ensure there is adequate air supply (nearby window opened) when using a wood-burning fireplace.
- Do not idle your vehicle in your garage, even with the overhead door open.
- During a power outage, never use portable fuel-burning equipment (i.e., generators, patio heaters, barbecues, etc.) inside your home or garage as a temporary heat source.

Detect Carbon Monoxide in your Home

- Install and maintain CO alarm(s) according to manufacturer's instructions.
- Record the expiry date on your CO alarm(s) with a marker.
- Test your CO alarm(s) monthly.
- Replace the CO alarm(s) battery annually, if applicable.
- Vacuum your CO alarm(s) monthly.

In Case of a Leak...

- Ensure that all people and pets leave the home immediately.
- Call 911 or your local fire department.
- If anyone in the house feels ill, get immediate medical attention – symptoms may include flu-like symptoms without the fever, impaired motor functions, chest pain, tiredness or dizziness, and nausea.