



CUSTOMER INFORMATION FORM

Help us keep your account up to date!

It is critical that RVGC has your current information in order to serve you better, particularly in an emergency situation.

Email forms to info@rvgc.ca or return to Box 399, Crossfield, AB, T0M 0S0.

**** Please complete one form for EACH account that you have with Rockyview Gas Co-op Ltd. ****

ACCOUNT #:	Date:		
NAME:			
MAILING ADDRESS:			
MUNICIPAL ADDRESS (911 Blue sign):			
LEGAL LAND DESCRIPTION:			
PHONE (1):	Name:		
PHONE (2):	Name:		
PHONE (3):	Name:		
EMAIL 1:	Use for Ebill:	YES	NO
EMAIL 2:	Use for Ebill:	YES	NO
EMAIL 3:	Use for Ebill:	YES	NO
SIGN UP FOR E-BILL?	YES	NO	
Would you like to sign up for Pre-Authorized Debit?	YES	NO	<i>If yes, our office will contact you.</i>
Do you have a locked gate?	YES	NO	Gate Code:
Additional Comments or Questions:			

If you require assistance or have any questions or comments, please do not hesitate to contact our office (403-946-4222) and leave a message with the attendant.

We would be happy to assist you!

We thank you in advance for your participation!

We take your privacy seriously. We do not sell or share your data.

All information collected is for Rockyview Gas Co-op use only and will be held in strict confidence.

By providing your email, you expressly agree to receive emails, in addition to your e-bill, from Rockyview Gas Co-op Ltd. which may include emergency notifications, newsletters, or information & updates pertaining to Rockyview Gas Co-op Ltd.

You can withdraw your consent at any time.



LOAD SURVEY

If you require assistance completing this form, please call our office (403-946-4222) and leave a message with the attendant. A Field Service Technician will be happy to reach out to you!

COMPLETED BY:		DATE:	
Account #:		Utility #:	
Name on Account:		Meter:	
Address/ LLD		LSD:	

HOUSEHOLD			
Appliance	BTU/Hr	Appliance	BTU/hr
Furnace (indicate quantity)		Range	
Boiler		Clothes Dryer	
Hot Water Tank (indicate quantity)		BBQ	
Hot Water On Demand		Tube Heater	
Fireplace(s) (indicate quantity)			
TOTAL HOUSE HOLD BTUs:			

OUT BUILDINGS & LARGE LOAD EQUIPMENT (Pump, grain dryer, generator)			
Building / Appliance	BTU/Hr	Building / Appliance	BTU/hr
TOTAL OUT BUILDING / LARGE LOAD BTUs:			
TOTAL CURRENT LOAD: (Household + Out Buildings + Large Load Equipment)			

FUTURE REQUIREMENTS			
Do you have any future appliance upgrades or additions to secondary lines planned?			YES NO
Approximate Date Future Load will be added:			
DESCRIBE FUTURE LOAD TYPE(S):			
Description	BTU/Hr	Description	BTU/Hr
TOTAL FUTURE LOAD:			

RVGC Use Only			
Current Meter Size	Current PFM Pressure	Meter Max Load	Requires Attention?
ACTION REQUIRED:			
New Meter Size	New PFM Pressure / Reg	Approval	Date?